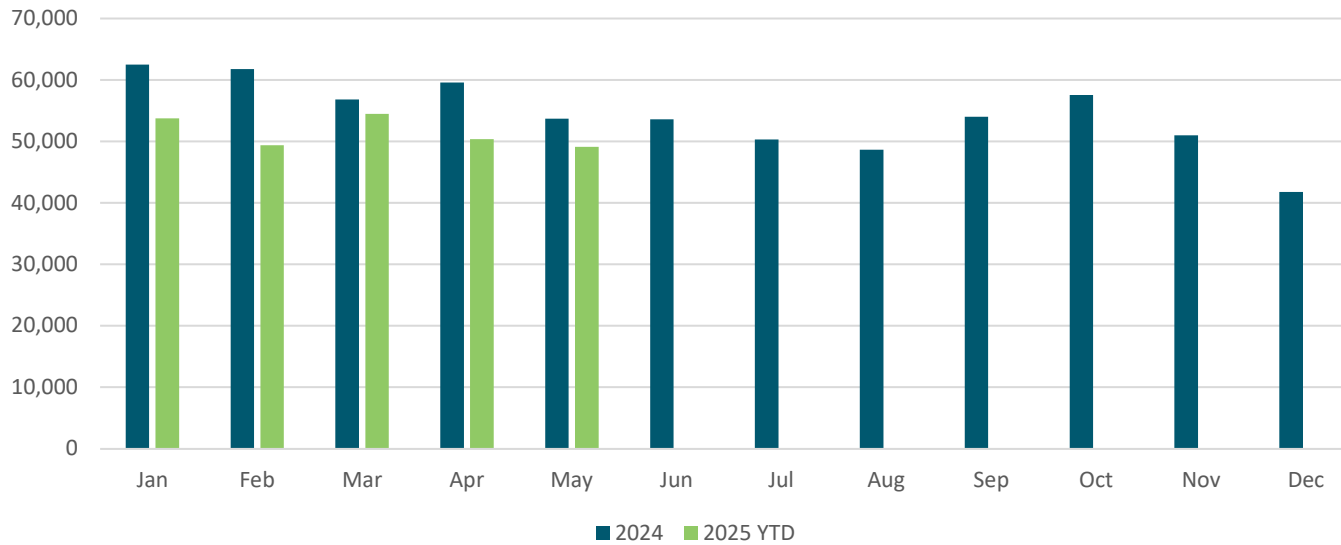
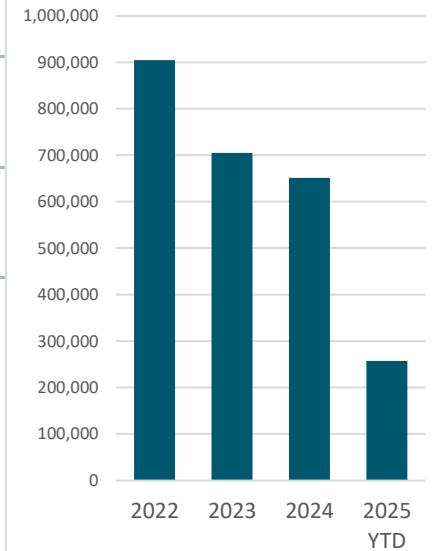


Jan - May 2025 Public Transit Report Fixed Route

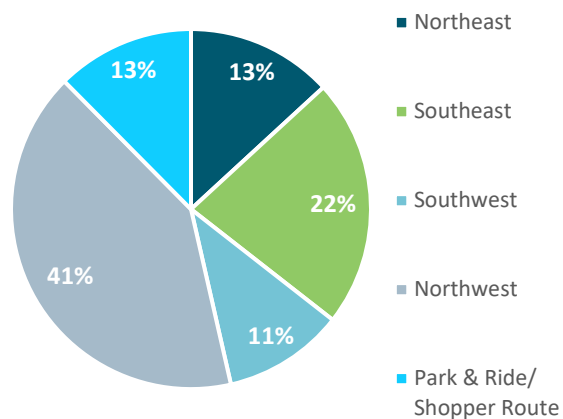
Total Ridership



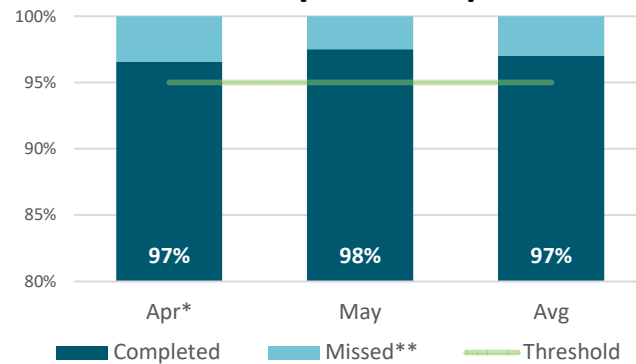
Annual Ridership



Ridership by Service Area



% Completed Trips



*New technology was implemented in April 2025 to allow collection of this data

**A missed trip is when a scheduled start time to end time for a route in a given direction is not served, resulting in a complete absence of service for that trip as published in the schedule.

Fixed Route

Revenue Miles, Jan-May 2025

Jan: 133,930

Feb: 121,573

Mar: 128,766

Apr: 140,802

May: 142,879

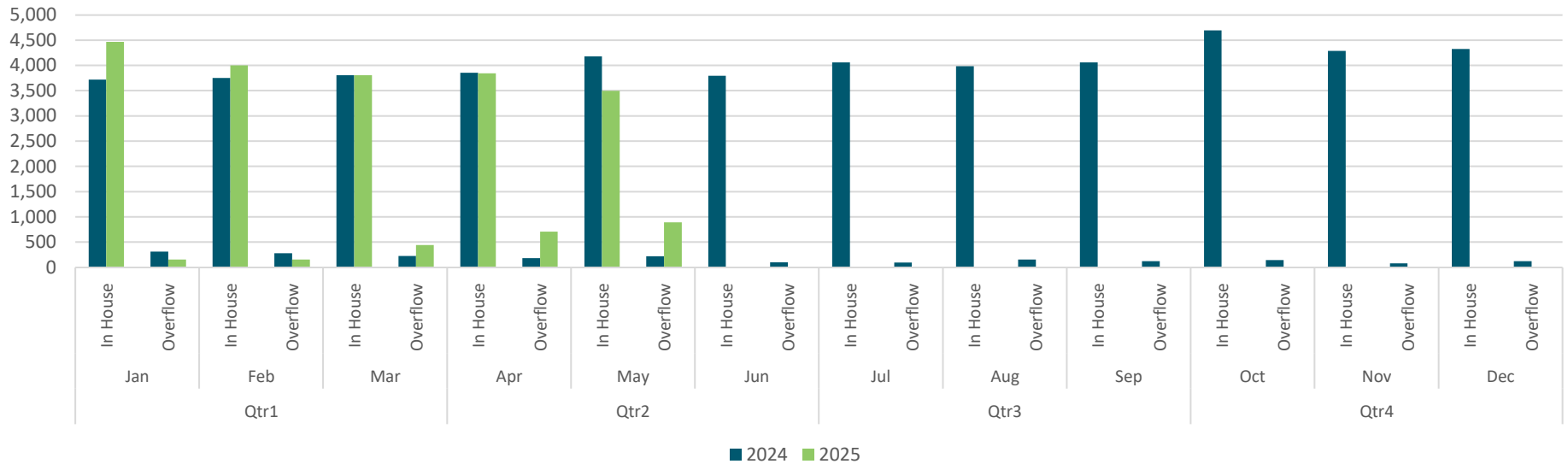
TOTAL: 667,950

Average 14,410 trips per month,

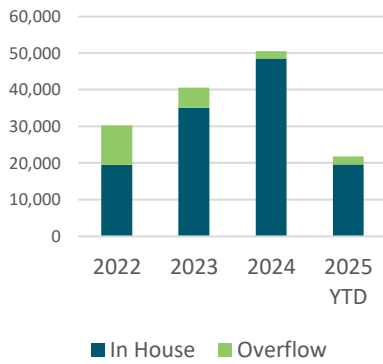
Jan - May 2025 Public Transit Report

ZIPS Paratransit

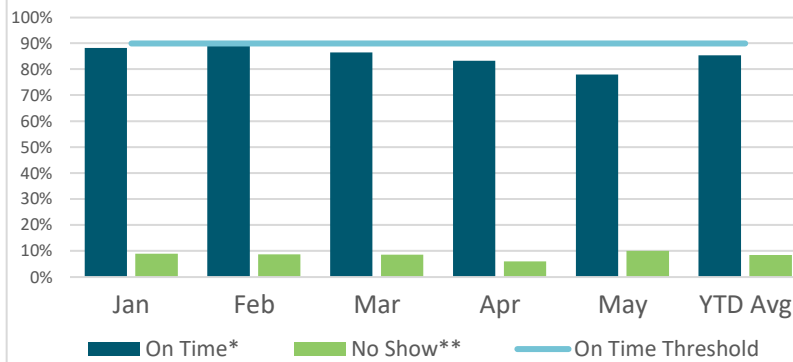
Total Ridership



Total Ridership by Year



On Time & No Show



*On time is defined as drivers arriving to the pick up address within the 20 minute pick up window. Drivers can arrive 10 minutes before or after to be within the 20 minute pick up window.
 **No show is defined as when the driver arrives to a scheduled time pickup, and the rider is a no show.

ZIPS Paratransit

Average Rides Per Day for ZIPS

MAY 2025

Monday: 164

Tuesday: 187

Wednesday: 200

Thursday: 181

Friday: 186

Saturday: 90

Jan - May 2025 Public Transit Report Operations Contract Procurement Process

